

## **Tunstall Americas Partners with Numera on Distribution of Mobile Personal Emergency Response System (mPERS)**

Tunstall Americas partners with Numera to distribute Libris.

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Tunstall Americas, a leader in independent living technologies and 24/7 healthcare contact services announced today their partnership with Numera, of Seattle, WA. The agreement names Tunstall Americas as a distribution partner for Numera's mobile personal emergency response system (mPERS).

"The value of this partnership underscores our commitment to provide our customers with the resources necessary to live as independent and active a life as possible," said Brad Waugh, President and CEO of Tunstall Americas. "Incorporating Numera's product into Tunstall's solutions will allow our customers to securely venture outside of their homes knowing that help is only a touch away if needed."

Tunstall Americas operates two state-of-the-art contact centers located in Long Island City, NY and Pawtucket, RI. The centers feature high-speed communication infrastructures and the highest security available. The centers are HIPAA compliant and staffed by professional telephone Tunstall Agents who have been highly trained on the mPERS solution.

By simply pressing the mPERS emergency response button, the customer will be connected to a Tunstall Agent who will evaluate the situation and determine appropriate action. The mPERS has built-in GPS technology, which helps the agent

locate the customer. The product also has the capability to automatically detect falls, which will trigger the same response to a Tunstall Agent. Regardless of the situation, the Tunstall Agent will stay connected to the individual until the situation is resolved. Because of the security offered by Tunstall's contact centers, customers can continue to lead active lifestyles and live independently in their homes and communities.

Tim Smokoff, CEO of Numera, said, "With our solution Tunstall customers will enjoy new freedom and a more independent way of life. The solution is cellular-enabled and designed to provide customers personal emergency response services whether they are at home or on the go."

The addition of mPERS solution will expand Tunstall's reach in improving care management, decreasing healthcare costs, and helping provide better customer outcomes. The solution complements Tunstall's vision of a "world where people have the freedom to live life to the fullest in a place of their choice."

Tunstall Americas offers telecare and telehealth solutions that primarily serve senior populations and individuals with disabilities. Tunstall's telecare products unobtrusively monitor safety risks in the home, enabling people to live independent lives, knowing help is quickly available should they need it. Tunstall's telehealth systems provide patients with the means to easily monitor their vital signs and symptoms at home, supporting the delivery of effective healthcare in the community.

**About Tunstall:**

Tunstall Americas is a leading supplier of personal emergency response systems (PERS), telehealth solutions, and contact center services for healthcare engagement and remote monitoring of seniors and others. Tunstall provides products and services that meet the on-going needs for healthcare and assisted living providers, insurance companies, and pharmaceutical/life sciences companies. To learn more go to [www.americas.tunstall.com](http://www.americas.tunstall.com).